

The retailer must submit the voucher to the Contractor within fifteen (15) days. If the Contractor has not received a paper voucher or an electronically converted voucher for an approved manual voucher transaction within fifteen (15) days, the transaction shall be flagged as expired, and the transaction amount shall be credited back to the recipient's account. In such cases, the retailer is liable for the amount of the transaction.

Manual vouchers may not be used to access cash benefit accounts.

Meets Requirement: Yes _____ No _____

Reference Document: _____ Page(s) _____

Description: _____

6.10.9 Off-line Transaction Floor Limit

In the event that the Contractor's system is down, the Contractor shall invoke a floor limit, whereby the retailer may conduct a food stamp purchase transaction using a manual voucher without an authorization number. When the floor limit is in effect, the retailer may conditionally approve transactions, not to exceed a \$40 floor limit at the Contractor's liability. The retailer is liable for the full transaction amount if the transaction exceeds the floor limit.

The Proposal shall address circumstances under which the floor limit shall be invoked at the Contractor's liability, including certain telecommunications failures. Proposals must also explain the means for communicating to the retailers and the State the invocation of floor limits and the associated acceptance of liability.

Meets Requirement: Yes _____ No _____

Description (if any): _____

6.10.10 Store and Forward

A retailer may electronically store and forward an FSP transaction provided that its equipment is capable of storing the cardholder's encrypted PIN. The EBT system shall be capable of accepting Store and Forward transactions from retailers' POS devices. Any such transactions conducted without prior authorization are conducted at the retailer's risk and liability. Resubmissions of these transactions are not permitted nor may they be carried over from month to month. Re-presentation of transactions is not permitted. Retailers are liable in the event of insufficient funds or incorrect PIN.

Meets Requirement: Yes _____ No _____

Description (if any): _____

6.10.11 Re-presentation

Though Federal Regulations allow representation in certain limited circumstances, re-presentation will not be allowed by the State, and shall not be part of the EBT system. The State reserves the right to allow re-presentation in the future if the State finds it necessary or desirable.

Meets Requirement: Yes _____ No _____

Description (if any): _____